

EOL (End of Life) – Discontinuation

Information about the discontinuation of Q-Series Windows CPU

Dear Sir or Madam,

After a very successful sales period, Mitsubishi Electric has to announce the official change of production of the Q-Series Windows CPU modules. There are no direct successors. Please discuss possible replacement models with your contact person.

Materials to be discontinued		Replacement Materials (not necessarily 100% compatible)	
Material Description	Material	Material Description	Material
Q10WCPU-W1-E	252826	-	-
Q10WCPU-W1-CFE	252827	-	-

End of Life (EOL)	22.02.2023	Date from which the discontinuation will become effective
Last Time Buy (LTB)	22.02.2023	Date until when last Purchase Order from customer is accepted by Mitsubishi Electric
End of Service (EOS)	31.03.2029	Date until support and service will be maximum available. If we are able, we are trying to repair a unit for a longer period. But this cannot be guaranteed.

Important information:

Mitsubishi Electric will accept orders for the above-mentioned EOL units until The date of the last order acceptance (LTB). Orders after this can no longer be processed.

General compatibilities and related options:

Please note that options, such as product variants, cables and interfaces can also be affected by the discontinuation. For more information, please contact your regional MITSUBISHI ELECTRIC Representative or Service.

Thank you for taking note of this EOL document. If you have any questions or if you have any concerns, please do not hesitate to contact your regional MITSUBISHI ELECTRIC representative or service.